

## Secure Your Email

Symantec Internet Threat Meter  
Email



**LOW RISK**  
Use Basic Caution

### No significant malicious activity

Although no widespread attacks are currently targeting web users, take normal precautions while viewing sites because of ongoing threats such as script-based attacks and phishing attacks that use fake sites.

### How They Attack



**Malware**



**Spam**



**Phishing**

### How You Know

- May appear to come from someone you know or trick you into opening
- May not have symptoms of infection but may be silently gathering information
- Some may reduce performance or cause strange behaviors like a spontaneous reboot
- Spam is a serious security concern as it can be used to deliver Malware
- Messages that do not include your email address in the TO: or CC: fields are common forms of Spam
- Some Spam can contain offensive language or links to Web sites with inappropriate content
- Requests for confidential information via email are not legitimate
- Phishing attacks may use scare tactics to entice a response
- Fraudulent emails are often not personalized
- Phishing attacks may consist of a group of emails that share similar properties like details in the header and footer

### What To Do

- Only open email attachments that come from a trusted source and that are expected
- Scan email attachments with **Norton AntiVirus** prior to opening
- Delete all unwanted messages without opening
- Keep security patches up to date
- If you suspect an email is spam, do not respond, just delete it
- Consider disabling the email's preview pane and reading emails in plain text
- Be extremely wary of emails asking for confidential information
- Confirm the authenticity of a suspicious request before responding in email

### Products

Norton 360  
Norton Internet Security  
Norton AntiVirus  
Norton One  
Norton 360 Multi-Device  
Norton Ghost  
Norton Online Backup  
Norton Utilities  
Norton Family Premier  
Norton Mobile Security

### Services

NortonLive Services  
Ultimate Help Desk  
Spyware and Virus Removal  
Norton Safe Web

### Support

Norton Support  
Norton Update Center  
DNSChanger  
Windows 8 Security  
Windows 8 Apps

